

# RESOURCE RESERVATION FOR JIRA AND JSM

Turn Jira work items into  
booking requests for any  
resources, with time slots  
and conflict detection



**START YOUR  
FREE TRIAL**



# EFFICIENT RESOURCE SCHEDULING AT SCALE

HOW JIRA AND BOOKING GIVE TEAMS VISIBILITY AND CONTROL OVER RESERVATIONS

## THE CHALLENGE OF RESOURCE SCHEDULING TODAY



**Everyone needs the same resources, and they rarely wait for their turn.**

Desks, test devices, cars, even time with a specialist: they're in constant demand, and coordination is challenging when plans scatter across tools.

Spreadsheets, calendars, and chat threads all tell different versions of the truth. External booking tools try to help, yet stay detached from Jira Service Management or Jira Assets, where resources are actually tracked.

That's when clashes surface: two QA teams expecting the same device, a company car booked twice, or a vaccination slot left idle while approvals crawl.

When reservations live where work already happens, in Jira, teams stay aligned, resources stay ready, and projects move forward.

# SIMPLE RESERVATIONS DIRECTLY IN JIRA

Apwide Booking extends Jira to make resource scheduling simple, transparent, and conflict-free. Instead of juggling spreadsheets or disconnected tools, teams can book directly from the place where they already manage their work.

With Booking for Jira, organizations can:

- **Reserve any resource** – rooms, desks, devices, cars, specialists, or anything – directly inside Jira or via a Jira Service Management portal.
- **Avoid conflicts** – see in real time if a resource is available and prevent double bookings before they happen.
- **Stay integrated** – connect with Jira Assets so reservations always match the resources already tracked in Jira.
- **Streamline approvals** – configure workflows for sensitive reservations (e.g. company car, vaccination slot) so nothing gets lost in email.
- **Gain visibility** – monitor reservations with clear calendars, dashboards and reports for managers and auditors.

## Real life example

A facility team manages a shared car wash for employees in a large office building. Through a Jira Service Management portal, anyone can check availability and reserve a one-hour slot for the coming days, up to two weeks in advance. Each reservation creates a Jira ticket, making it easy to print the full schedule the evening before and hand it to the person responsible for the car wash.

With Booking, the facility team avoids conflicts, delivers a smooth service to employees, and gains full visibility into resource usage – all without relying on spreadsheets or external tools.

**Time Slots**

**Car Wash Booking**

September 2025

Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	1	2	3	4	5
6	7	8	9	10	11	12

2025-09-09  
Duration 1h, Europe/Zurich

09:00	10:00	11:00
12:00	13:00	14:00
15:00	16:00	

Car Wash \*  
Car Wash 1 (XL)

Summary \*  
Car Wash Booking

Timezone: Europe/Zurich

**Company Vehicle Booking**

Start time \*  
2025-09-09 12:00

Duration  
0 days 1 hour 0 minutes

Vehicle \*  
Toyota Corolla (VS123123)

Other available resources that match the selected date and time:

- Honda Civic (VD458456)
- Tesla Y (VD789789)

⚠️ Toyota Corolla (VS123123) is unavailable due to conflicts:  
• BKG-32 Company Vehicle Booking

Summary \*  
Company Vehicle Booking

Timezone: Europe/Zurich

Book Cancel

**Conflict Detection** ❌

**Company Vehicle**

Need wheels? Book a car quicker than you can say "road trip".

[+ Book](#) [Booking Flow](#)

List **Timeline** Resources

[Refresh](#) Today

Company Vehicle	2025-03	2025-04
Toyota Corolla (VS123123)	26	28 (BKG-39 Comp), 01 (Click To Book! 2025-04-02 07:00)
Honda Civic (VD456456)		30 (BKG-40 Company Vehi), 01 (BKG-40)
Tesla Y (VD789789)		
Tesla X (VS756756)	28 (BKG-41 Urgent Tesla Booking)	

Date and time are displayed in Europe/Zurich timezone.

Booking Clerk [New](#)

Let's get you a spot for Wednesday morning. Could you please provide the start and end times for your booking? For example, "from 9 AM to 11 AM".

Parking slot A1 will be good, from 8am until 1pm

Oops! It looks like Parking Slot A1 is not available during your requested time. However, Parking Slot B2 is available. Would you like to book Parking Slot B2 instead from 8 AM to 1 PM on Wednesday? If so, please provide a summary for your booking.

All right, let's book B2, you can use "parking booking" as summary

Your parking slot has been successfully booked!

- Resource: Parking Slot B2
- Time: From 8 AM to 1 PM on Wednesday
- Summary: parking booking

You can view your booking: [BKG-14: parking booking](#)

APPROVED

Have a great day!

## EFFICIENT RESOURCE SCHEDULING AT SCALE



By managing reservations directly in Jira with Booking, organizations replace scattered tools and manual processes with a single, reliable system. The result is smoother operations, happier employees, and fewer surprises.

### The impact of Jira + Booking:

- **Higher efficiency** - resources are used optimally, with no double bookings

- **Reduced costs** – less time wasted searching, coordinating, or resolving conflicts
- **Better governance** – every reservation is a Jira ticket, providing full traceability for managers and auditors
- **Employee satisfaction** – booking a desk, a car, or a device is as simple as raising a Jira request
- **Scalability** – works across IT, facilities, HR, and business teams in the same platform

From testing devices in IT to car washes in facilities, Booking empowers teams to manage resources without friction – all inside Jira.

## NEXT STEPS

See how Booking can simplify resource scheduling in your organization:



**BOOK A DEMO WITH  
OUR TEAM**



**START YOUR FREE  
TRIAL TODAY**

# CHECK OUT OUR OTHER APPS



**GOLIVE**

Environment Hub for Jira



**FILE FIELD**

Organized Jira Attachments



**TIME SQUAD**

Flexible Timeline for Jira

[apwide.com](https://apwide.com)

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